

Contact Information

Concessions Operations Email:
Concessions.operations@wcaa.us

[Concessionaire Form](#)

Meet the Team



Meet our Deputy Director, Susan Thompson! Susan has been with WCAA Concessions and Quality Assurance for about three years, and is doing an amazing job handling program updates and construction/refurbishment plans!

Welcome Our New Units!

Please give a warm welcome to the new concessions at DTW! We have Gameway Ultra near A63 and Gameway Classic near A17 offering video games, snacks and drinks. There are two new burger places, Smashburger near B19 and Wahlburgers near A60 along with 7Greens for a healthier option. Buddy's is now open near A2. We also look forward to Dunkin Donuts opening in McNamara Baggage Claim and Motor City Essential opening near B6.



Federal Employee Appreciation

WCAA has partnered with DTW concessionaires for the Federal Employee Meal Program. Each badged, federal government employee (CBP, FAA, TSA, ATC) who works at DTW or YIP is eligible to receive up to \$20 per day or 8-hour shift. The Federal Employee Meal Program will run through December 31, 2025 or until the government shutdown ends. The Airport Authority will notify concessionaires when the program ends or if it is extended.

All participating units should have this sign at their register →

This Concessionaire is a participating partner in the "Federal Employee Meal Program." This program is hosted by DTW Concessionaires.

- Areas • Avolta • Delaware North • Gameway
- Marshall Retail Group • McDonald's
- Metro Airport Partners • NAC-MAC Concessions
- Paradies Lagardere • SSP America



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DTW Rewards

Scan this QR code to learn more and sign up for DTW Rewards. Earn points on purchases at restaurants and retail shops once you have registered and linked a debit/credit card.



Be on the Lookout for WCAA Vouchers!



These are our \$10 WCAA Concessions Vouchers that customers can use for food and beverages (including alcohol) and retail purchases but not towards tips. Ask your manager how to process them if you do not know how to do so.

★ Spotlight ★

We would like to recognize **Justin Meade** from Bradford! He has been knowledgeable professional and proactive in identifying delivery impacts to ensure minimal impacts to customers.

A little bit about Justin

Justin has been working as the Senior Operations Supervisor for Bradford Logistics for almost 4 years. With the unique challenges, special requests and managerial tasks that Justin navigates on a daily basis, his adaptability helps him be ready for anything that a day at DTW brings. Justin enjoys the energy and excitement of working at the airport.

Please reach out to concessions.operations@wcaa.us to nominate someone for doing excellent work.

Thank You!

On behalf of the Wayne County Airport Authority, we would like to extend a “thank you” for choosing to be a part of Detroit Metro Airport’s concessions program. Many of the passengers who arrive at Detroit Metro Airport are here for the first time. We recognize that you and your team are here every day welcoming travelers from all over the world, proudly promoting the best possible customer experience.

As always, we enjoy exploring any ideas you might have to improve the concession program and your own business at DTW.